



LET US HELP

Package Receiving & Storage Policies

We're happy to help with any package receiving and storage needs you may have.

Please take a moment and view our fees for all shipments received and/or stored:

ONE-TIME RECEIVING FEE:

- Less than 15 lbs / 6.8 kg - **\$5 per box**
- Up to 49 lbs / 22 kg - **\$20 per box**
- Over 49 lbs / 22 kg - **\$50 per box**

LUGGAGE RECEIVING FEE:

- Less than 15 lbs / 6.8 kg - **\$5 per bag**
- Up to 49 lbs / 22 kg - **\$20 per bag**
- Over 49 lbs / 22 kg - **\$50 per bag**

ONE-TIME DELIVERY OR PICKUP FEE:

- Any box or shipment - **\$20 flat fee**

No boxes/shipments will be accepted weighing more than 100lbs / 44 kg without advanced notice and approval. Additional fees will apply.

For assistance, call 407-313-3600

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It's not a room. It's a ResidenceSM.